

# COVID-19 (Coronavirus) Updates

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## A message to our patients about COVID-19 Coronavirus

**Summit Psychological Services (SPS) is open and operating under normal business hours. We are continuing to care for our patients.**

If you have a scheduled appointment at SPS, please plan to keep this appointment unless you are experiencing **symptoms** like fever, cough, congestion, sore throat, runny nose or shortness of breath.

If you are a patient who is experiencing these symptoms, please call our office at **(412) 406-7734** and speak with one of our employees to reschedule if you choose.

Below are frequently asked questions related to COVID-19 as it relates to our patients and community. We are updating this page as more information becomes available.

### **What should I do if I have cold or flu symptoms?**

If you must see your clinician and have active symptoms, such as fever, cough, or shortness of breath, or other respiratory symptoms including congestion or runny nose, please call our office before your appointment. Our staff will provide guidance about whether you should come to the office, wait until your symptoms are gone. In some cases we may be able to provide a temporary resolution on a case-by-case basis.

### **Should I wear a mask in the clinic?**

You should wear a mask in the office only if directed to do so by your medical doctor or our staff. If worn correctly, masks can help decrease the spread of respiratory viruses and bacteria.

If you don't have symptoms, there is no need to wear a mask, according to the Centers for Disease Control and Prevention. Masks are intended to prevent patients who are showing symptoms from spreading disease to others.

### **Should I be worried about getting infected with COVID-19 at SPS?**

SPS has provided hand sanitizer and tissues throughout the office. In addition, we are wiping down/spraying with a disinfectant commonly and highly used surfaces, and we will do everything we can to ensure the health and safety of our patients. We have protocols and systems in place to keep all patients, visitors and healthcare workers safe.

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